



User Guide

A quick guide to your online print system

YOUR TEAM.

Who are we?

We're an award-winning, integrated creative design and specialist print procurement agency. We help our clients better connect with their customers, whoever and wherever they are, by providing them with both products and solutions that enhance their business operations.

Get in touch

We're on hand to offer advice, discuss projects, manage all your orders and ensure that processes run efficiently and smoothly. For all standard day to day orders you can use our handy on-line system (details follow on the next page).

If you have a project that requires more input then please give us a call. For all email enquires and quotes drop us a line at fti@cubiquitymedia.com.

Help Desk

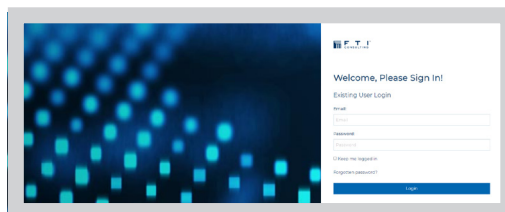
Call
01883 621 133

Email
fti@cubiquitymedia.com

GETTING STARTED.

Getting started and accessing the site

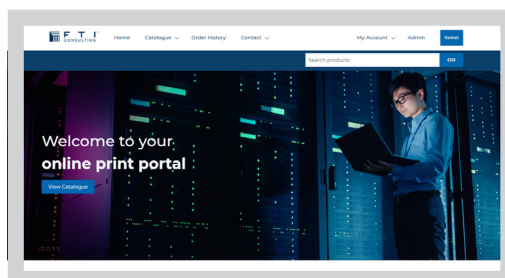
- 1 To access the Cubiquity portal please, copy and paste the link below into your web page address bar and click enter **fti.cubiquityonline.com**
- 2 You can also save this in your browser's Favourites for ease of access.
- 3 Simply enter your email address in the email field, enter in your password and click **login**. If this is your first time accessing the system, please click on **Forgot Password** link and reset password accordingly.
- 4 Once logged on, you will see the **welcome page** from which you will now be able to access the catalogue and begin your order.



Help Desk

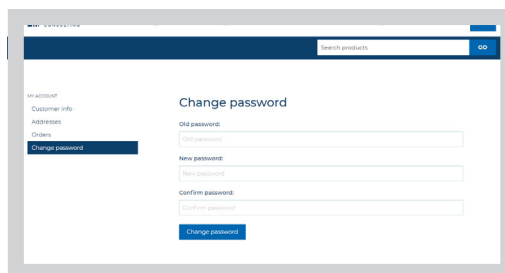
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Changing your password and checking your details

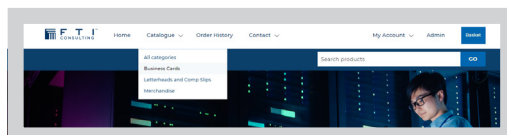
- 1 Simply click on the **My Account** menu
- 2 Click on the **Reset Password** link. Enter your old and new password details and click **Change password**.
- 3 This is now your new password for the next time you log in.



ORDERING.

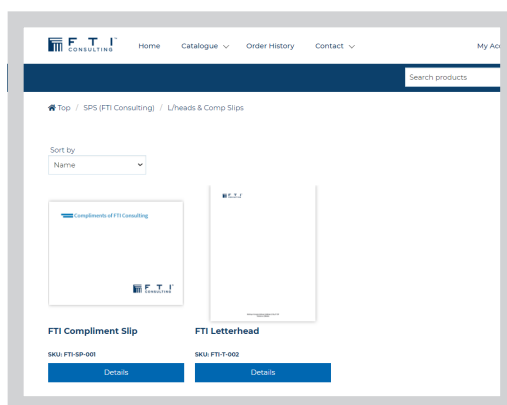
Online ordering

1 Click on the **catalogue** menu at the top of the page and choose folder you wish to access.

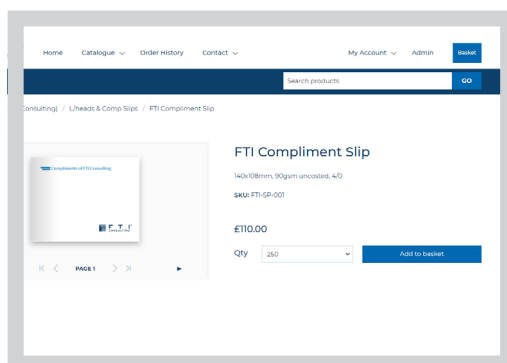


2 Depending on what you choose, you will be presented with a list of categories or products.

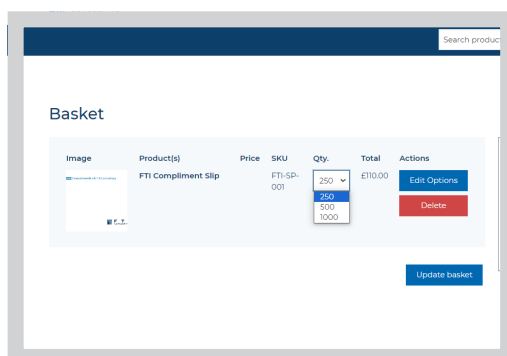
Once you find an item you wish to order, you can view more **details**.



3 Choose your quantity from within this screen, then add to basket.



You can also choose your quantity from within your basket.



Help Desk

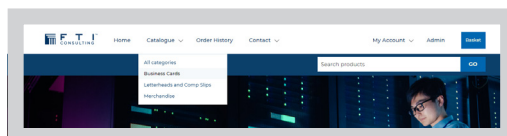
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TEMPLATED ITEMS.

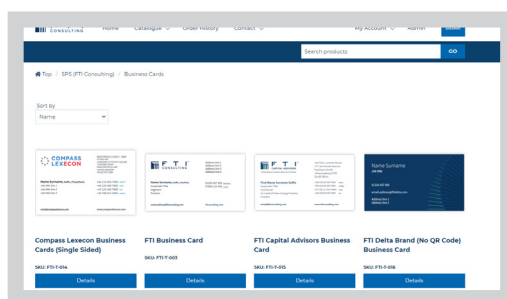
Online ordering

- 1 Click on the **catalogue** menu at the top of the page and choose the folder you wish to access.



- 2 Depending on what you choose, you will be presented with a list of categories or products.

Once you find an item you wish to order, click details, then **Create**.

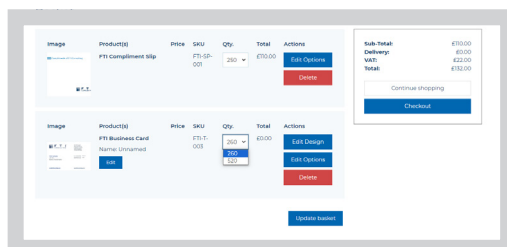


- 3 Complete the relevant details in the boxes on the right hand side.

PLEASE CHECK ALL DETAILS CAREFULLY AT THIS STAGE.

Once all details have been entered and checked, click **Add to Basket** in the top right.

- 4 You can also change the quantity from within your basket.



Help Desk

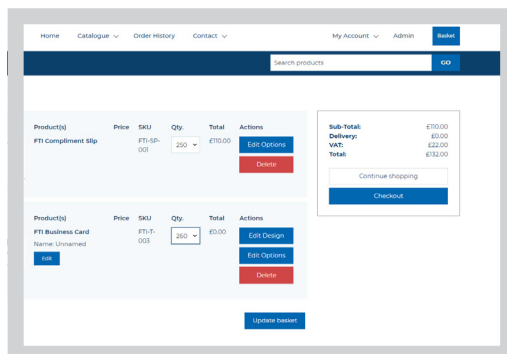
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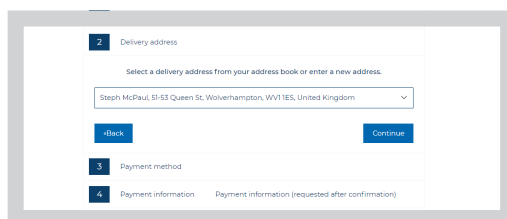
CHECKOUT.

Completing your order

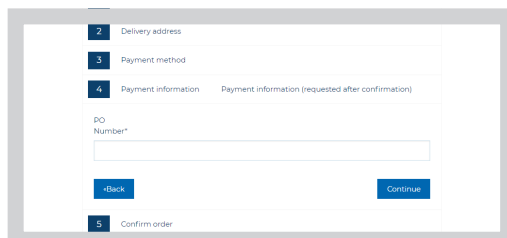
- 1 To return to your basket, click the **Basket** button in the top right corner. You can keep your shopping basket open for as long as you like and simply add to it next time you log in. When you're ready to place your order, click **Checkout**.



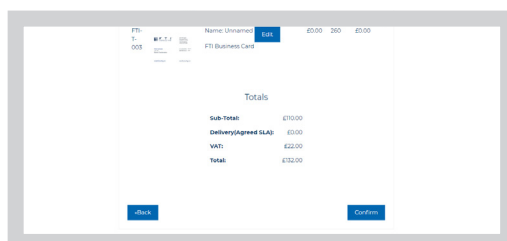
- 2 Choose a **Delivery address** from the dropdown menu or add a new address, then press continue.



- 3 Enter your PO number under **Payment information**.



- 4 You will then be presented with the confirm order screen. Please check all details are correct, then press **Confirm**.



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PAST ORDERS.

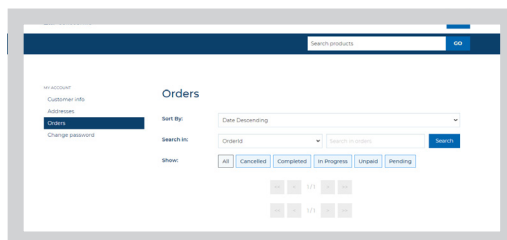
Order history

Click **Order History** in the top menu to see all past orders that you have placed and their current status. You can filter orders by their status.

Pending means that the order is in our workflow and is waiting to be accepted.

In Progress means the order has been accepted and is being produced.

Completed means the order has been fulfilled and will be with you shortly.



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Order lead times

Orders will be processed weekly every Thursday and delivered within 7-10 working days to the London Printroom.